March 26<sup>th</sup> 2020



To our valued customer network,

We appreciate your commitment to BitFlow during this truly unique time as we work to overcome the challenges related to COVID-19. As we have seen worldwide it is the strength of our communities that will help us past this hurdle.

These same communities are depending on your ability to sustain all production that is deemed necessary and vital to the control of this pandemic.

Governor Charlie Baker has issued an emergency order requiring all MA businesses and organizations that do not provide "COVID-19 Essential Services" to close.

As a key supplier to essential businesses BitFlow is continuing to maintain operations with a minimum staff level in line with the order. Our non essential employees are all working remotely and are able to assist you in real time.

Our support team can be reached at <a href="mailto:support@bitflow.com">support@bitflow.com</a>

Our sales team can be reached at <a href="mailto:sales@bitflow.com">sales@bitflow.com</a>

Should anything change, we will update you accordingly. Please be sure to keep an eye on our website (<u>www.bitflow.com/news</u>), and also follow us on Twitter (@BitFlowInc) for latest news.

Sincerely Avner Butnaru, CEO Reynold Dodson, President