

# BitFlow™

Dear Customer,

Thank you for buying a BitFlow frame grabber. This card is being included in your shipment to assist you in installation of your new frame grabber.

Before installing your board, please go to <https://www.bitflow.com/current-downloads/> and download the latest version of the BitFlow SDK. This download will include a white paper explaining how to set up and self test your board.

For additional frame grabbers, please call us at +1-781-932-2900 or email us at [sales@bitflow.com](mailto:sales@bitflow.com).

For technical support during installation, please email us @ [support@bitflow.com](mailto:support@bitflow.com)

## **Warranty**

BitFlow, Inc. warrants that this product will be free from defects in materials and workmanship for one (1) year from date of original shipment. This warranty is extended to the original purchaser only and is not assignable or transferable to any other party, except when sold as a new product by an authorized BitFlow Sales Agent.

[www.bitflow.com](http://www.bitflow.com)